

Navigate Pro Installation

Partner & Softphone mode

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1 Version Control

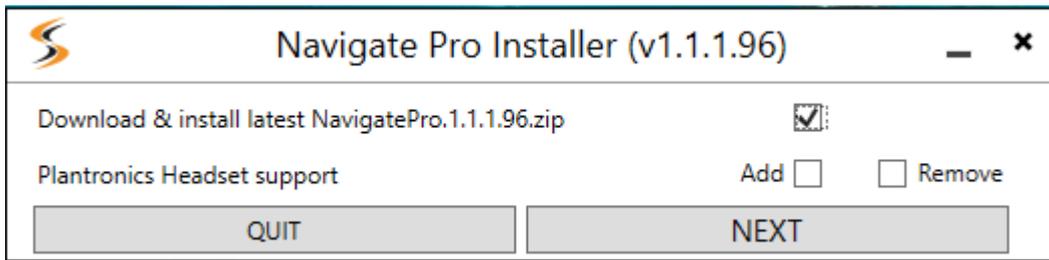
Name	Date	Summary of Change	Version
Lloyd Cromar	09/03/21	New Doc	1.0

2 To download Navigate:

Firstly, download the software by clicking or copying and pasting the following URL into your web browser:

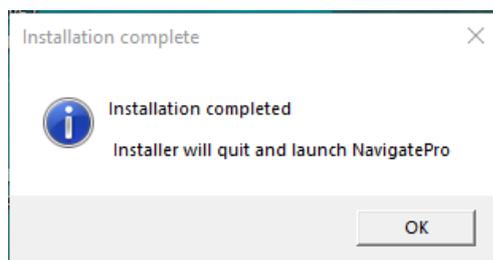
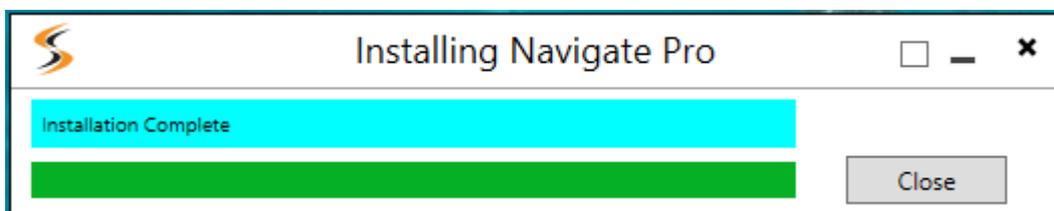
<http://max.splicecom.com/InstallNavigatePro.1.1.1.96.exe>

Once it has downloaded, double click to launch the installer programme (which may be in your downloads folder), it will then display the following pop up box:

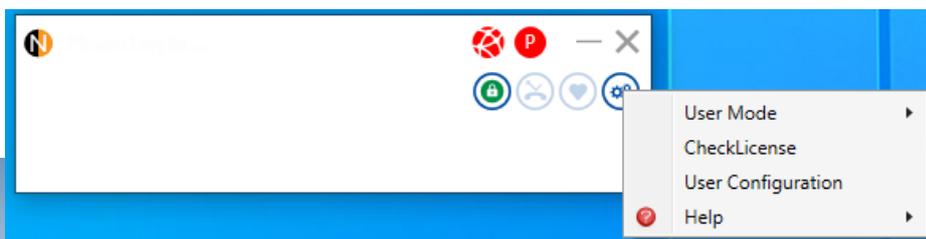


Tick the top checkbox for “Download & install latest NavigatePro.1.1.1.96.zip” then click “NEXT”

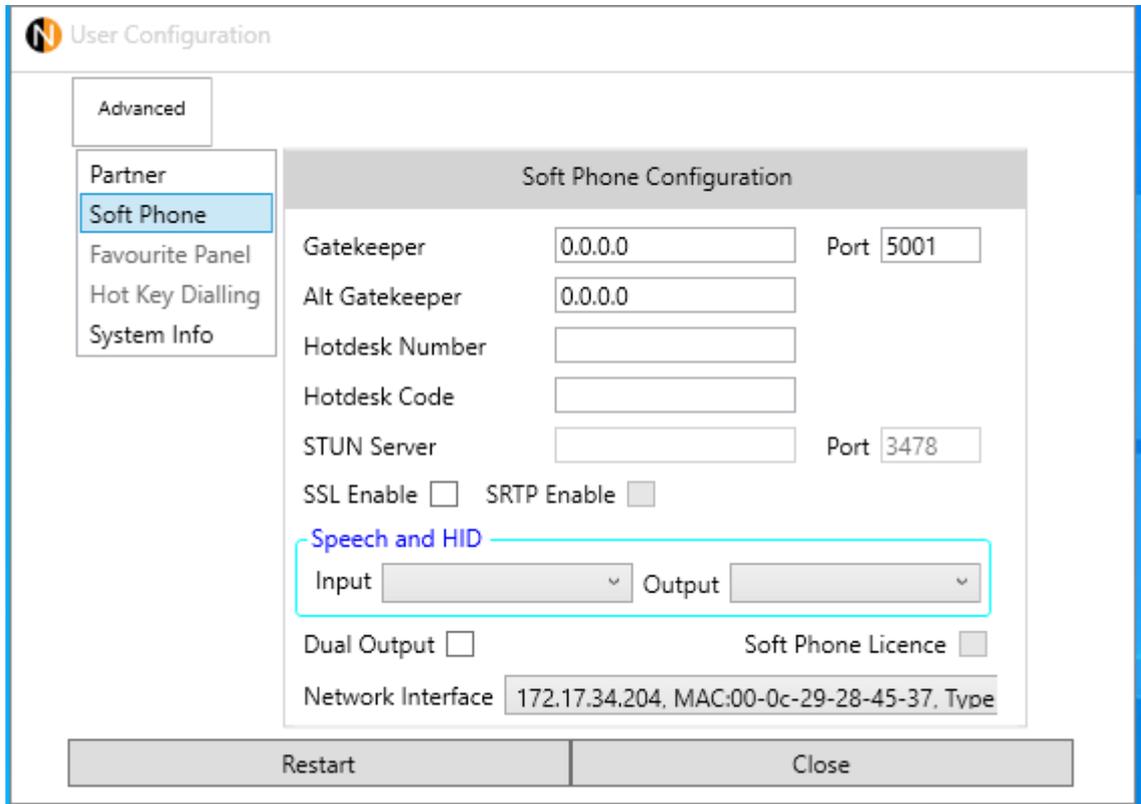
You will then see a progress bar increasing as the installation completes, followed by a confirmation window notifying the installer will quit and launch Navigate Pro – click “OK”



After the programme launches, click the Setting/Cogs icon on the right hand side, then use the drop down box to select “User Configuration”. From here you can either install Softphone or Partner mode:



3 To set up Softphone:



The screenshot shows the 'User Configuration' window with the 'Soft Phone' tab selected. The configuration fields are as follows:

- Gatekeeper: 0.0.0.0
- Port: 5001
- Alt Gatekeeper: 0.0.0.0
- Hotdesk Number: [Empty]
- Hotdesk Code: [Empty]
- STUN Server: [Empty]
- Port: 3478
- SSL Enable:
- SRTP Enable:
- Speech and HID: Input [Dropdown], Output [Dropdown]
- Dual Output:
- Soft Phone Licence:
- Network Interface: 172.17.34.204, MAC:00-0c-29-28-45-37, Type

Buttons: Restart, Close

Select Soft Phone from the list on the left-hand side, and input the following credentials:

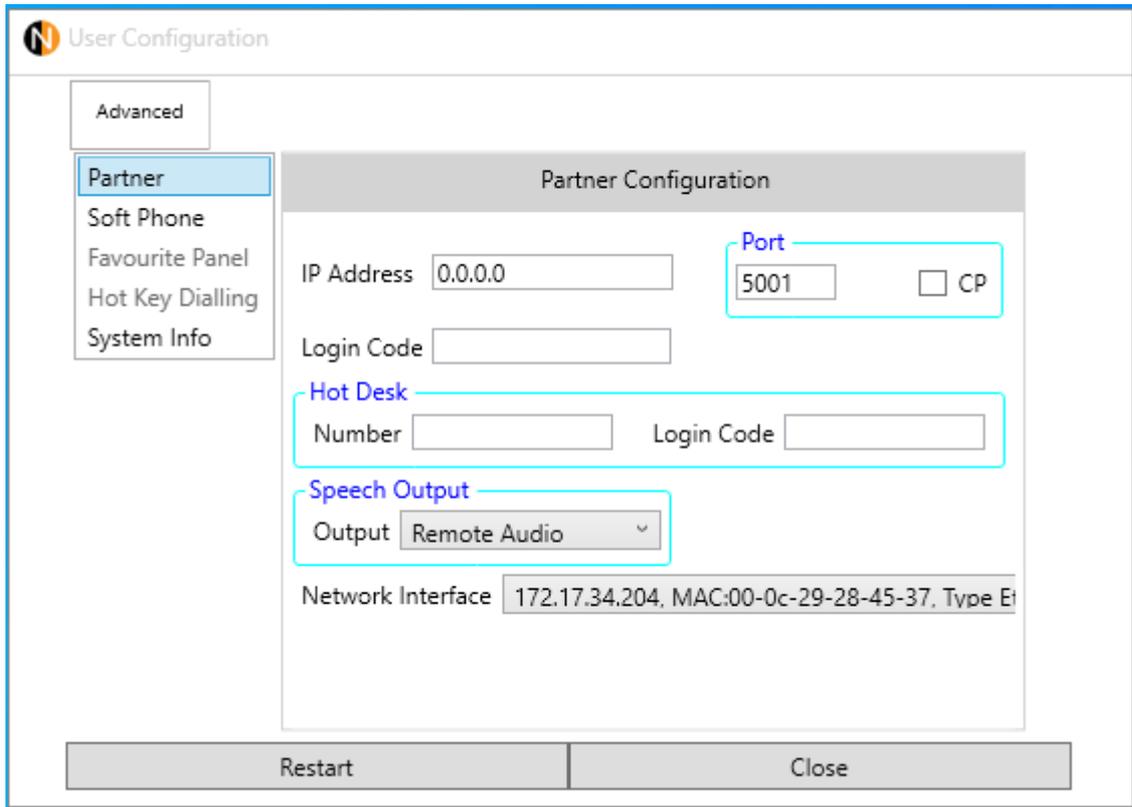
- Gatekeeper: Address of PBX (same for all users)
- Port: 5000 (same for all users)
- Hotdesk Number: Your individual extension number, e.g.2001
- Hotdesk Code: 171355 (same for all users by default but can be personalised)
- SSL Enable: Make sure this tick box is checked
- Speech and HID: If you are using a headset check the device is selected from the drop-down box for both Input and Output. Will use PC speakers and microphone by default.

Click "Restart" and Navigate Pro will be launched. Please see below links to a couple of basic Navigate Pro settings and operational videos that may be of some use. Simply copy and paste these into your web browser:

<https://www.youtube.com/watch?v=512fRah1NDo>

https://www.youtube.com/watch?v=fHP-5_N5BrI

4 To set up Partner Mode:



The screenshot shows the 'User Configuration' interface. On the left, a sidebar lists configuration categories: 'Advanced', 'Partner' (selected), 'Soft Phone', 'Favourite Panel', 'Hot Key Dialling', and 'System Info'. The main area is titled 'Partner Configuration' and contains the following fields:

- IP Address:** 0.0.0.0
- Port:** 5001 (with a checkbox for 'CP' which is unchecked)
- Login Code:** (empty field)
- Hot Desk:** Number (empty field) and Login Code (empty field)
- Speech Output:** Output dropdown menu set to 'Remote Audio'
- Network Interface:** 172.17.34.204, MAC:00-0c-29-28-45-37, Type Et

At the bottom of the configuration area are two buttons: 'Restart' and 'Close'.

Select Partner from the list on the left-hand side, and input the following credentials:

- IP address: **Address of PBX (same for all users)**
- Port: **To partner with Splicecom PCS handsets - leave as 5001**
To partner with Yealink handset – tick the “CP” box
- Hotdesk Code: **Your individual extension number, e.g.2001**
- Login Code: **171355 (same for all users by default but can be personalised)**

Click “Restart” and Navigate Pro will be launched. Please see below links to a couple of basic Navigate Pro settings and operational videos that may be of some use. Simply copy and paste these into your web browser:

<https://www.youtube.com/watch?v=512fRah1NDo>

https://www.youtube.com/watch?v=fHP-5_N5BrI